

LPC News

Season's Greetings and Best Wishes to you all for 2016

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The LPC would like to take this opportunity to wish you and your team season's greetings particularly to those of you who will be working across the festive period.

This year's highlights have included:

- Implementation of a national flu vaccination programme in community pharmacies
- Implementation of an emergency supply scheme within East and North Hertfordshire
- Continued support to patients throughout the year as part of an integrated health and social care team.

In preparation for the festive season please remind patients not to leave it too late to order and collect repeat prescriptions; update [NHS Choices](#) with your Christmas and New Year opening hours; and be aware of changes to [wholesaler and manufacturer opening hours](#).

Please note that there will be no staff in the LPC office on the afternoon of Thurs 24 December, Tues 29 December, Wed 30 December and Thurs 31 December 2015. If you have any urgent queries please email Helen Musson at helen.musson@hertslpc.org.uk or contact

Leaflets

The LPC Office had been sent some leaflets on adult care and support services in Hertfordshire along with information on HertsHelp. We have included these with the newsletter should you wish to display them for customers within your pharmacy.

Promotion leaflets and posters storage and delivery function at Mallow Park, Welwyn Garden City will close on Thursday 31 December 2015. Information and advice is now available on the Health in Herts website instead at <http://www.hertsdirect.org/services/healthsoc/healthherts/>.

Please note that the Hertfordshire Health



“Contractors must ensure that a notification of vaccination is sent to the patient’s GP practice on the same day the vaccine is administered or on the following working day. This can be undertaken by post, hand delivery, fax, secure email or secure electronic data interchange.”

“This is your opportunity to engage with your system supplier and maximise your use of EPS.

Flu Vaccinations 2015/16 Reminder

Remember your pharmacy can vaccinate patients until the end of February 2016. Please continue to promote the flu vaccination service during December 2015 and January 2016. We have seen a sharp decline in numbers of patients vaccinated. We recognise that this is due to a number of factors but would encourage community pharmacies to continue promoting the flu vaccination service to their patients.

Payments

Pharmacy contractors are reminded of the need to claim payment for the service and reimbursement of vaccine costs as part of the end of month prescription bundle submission process. The claim is made by submitting a completed copy of the Community Pharmacy Seasonal Influenza Vaccination claim form to the Pricing Authority with the pharmacy's prescription bundle.

To receive payment, the claim form must be submitted to the Pricing Authority with the pharmacy's prescription bundle no later than the 5th day of the month following that in which the vaccination was administered.

GP Notification Form

Contractors must ensure that a notification of vaccination is sent to the patient's GP practice on the same day the vaccine is administered or on the following working day. This can be undertaken by post, hand delivery, fax, secure email or secure electronic data interchange.

Care Homes

You **must not** vaccinate patients within Care Homes unless you have sought permission from NHS England first. Before vaccinating you must always contact the GP and make them aware that you will be vaccinating the patient in their care home/long stay residential facility.

Frequently Asked Questions (FAQs)

The PSNC flu FAQs page contains answers to queries on topics ranging from training and data recording, to the practicalities of service provision. The FAQ page can be accessed here: <http://psnc.org.uk/services-commissioning/advanced-services/flu-vaccination-service/flu-vaccination-faqs/>.

Important information: EPS Masterclass Training

To help dispensers to get the most out of EPS, new masterclass training is available for all staff working in community pharmacy and for dispensing appliance contractors (DAs). This includes counter staff, dispensing technicians, pharmacists and locums. If you are new to EPS or an experienced user, these masterclasses are essential.

The free masterclass training has been organised by the EPS Team at the Health and Social

Care Information Centre (HSCIC), in conjunction with the LPC and dispensing system suppliers and includes topics such as:

1. Dispensing system training- tailored specifically to your PMR system and covering how to use EPS Release 2.
2. Business process change and how to get the best out of EPS, including business continuity.
3. A Claiming and Endorsing Masterclass presented by the NHS Busi-

ness Services Authority.

This is your opportunity to engage with your system supplier and maximise your use of EPS.

The masterclass training has been endorsed by CPPE and attendance counts towards your continued professional development.

The training will be held in the evening on the following dates and times in Hertfordshire:

Important information: EPS Masterclass Training (cont)

**Novotel Stevenage,
Knebworth Park,
SG1 2AX**

- 12/01/16 (Rx ProScript)
- 19/01/16 (AAH ProScript LINK)
- 26/01/16 (Cegedim Pharmacy Manager)
- 02/02/16 (Cegedim Next-Phase)
- 09/02/16 (Lloyds ComPass)

Mercure Hotel, Tylers Way, A41 Watford Bypass, WD25 8JH

- 13/01/16 (Rx ProScript)
- 20/01/16 (AAH ProScript LINK)
- 27/01/16 (Cegedim Pharmacy Manager)
- 03/02/16 (Cegedim Next-Phase)
- 10/02/16 (Lloyds ComPass)

**Ramada Hotel, Hatfield,
AL10 9RH**

- 11/01/16 (Helix Rx Webb)
- 12/01/16 (Positive Solutions Analyst)

In order to attend you must book your place by visiting the HSCIC website: <http://systems.hscic.gov.uk/eps/dispensing/pharmatraining>. Please do not delay - book your training today.

The LPC has worked hard to get this training implemented sooner than other areas across England particularly as the CCGs are interested in ensuring the continued rollout of EPS. Therefore, it is essential that community pharmacy teams

attend this training

Dates for these events are also included on our website: <http://www.hertslpc.org.uk/our-events/>.

The LPC continues to update its website section dedicated to EPS to inform contractors of resources, key issues and developments with the deployment of EPS: <http://www.hertslpc.org.uk/information-technology/etp/>. The new Hertfordshire EPS leads are now in post. We will be working with them to ensure information regarding proposed practices scheduled to go live and EPS business change meetings are communicated to all community pharmacies.

New help and information for people with Type 2 diabetes

One area of concern across the UK is Type 2 diabetes, with the number of people diagnosed continuing to rise. There are a number of ways in which patients can reduce their risk ie. diet and weight loss, and now there is a new programme in place in Hertfordshire to support patients to take control of their diabetes.

Do Something Different for YOUR diabetes, has been developed with behaviour change experts, Do Something Different, health professionals and patients in Hertfordshire. It is designed to give patients with a firm Type 2 diabetes diagnosis the support they need to take greater control of their condition.

How does it work?

Anyone with a recent diagnosis, or who could benefit from improving the self-management of their diabetes can go online at www.hertsdirect.org/dosomething to sign up (it only takes

about 10 minutes). This is a 6 week programme that runs on a computer, tablet or mobile phone, and delivers small but powerful tasks to help people with Type 2 diabetes adopt a healthier lifestyle, one Do at a time. Following an online diagnostic, patients will begin to receive personally targeted text messages, helping them to take ownership of their personal health plan and to make the lifestyle changes we all know can make such a significant difference to their ongoing health.

Initial places are limited to 200 on a first come first served basis, so please promote the programme to relevant patients to ensure that they don't miss out on taking part in this exciting innovative project!

Support materials are now available to download including leaflets and posters for patients, so please visit our clinicians webpage: www.dsd.me/dohealthyherts/clinicians/

We're on the web!

www.hertslpc.org.uk



Hertfordshire LPC

"there is a new programme in place in Hertfordshire to support patients to take control of their diabetes... Support materials are now available to download... www.dsd.me/dohealthyherts/clinicians/"

Dates for your diary...

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twitter**

[@HertsLPC](#)

"The LPC regularly updates its website with news, information and important dates."

Collaborative LPF/CPPE Training Event on Parkinson's Disease

**Thursday 21 January 2016, 7.30-9.00pm
Stanborough Centre, Watford, WD25 9JL**
Full details will be available shortly.

CPPE Workshop: Consulting with Older People

**Thursday 4 February 2016, 7.30-9.30pm
Ramada Hotel Hatfield, AL10 9RH**

This event is open for booking on the CPPE website, ref: 44408.

CPPE Workshop: Chlamydia Testing and Treatment

**Thursday 3 March 2016, 7.30-9.30pm
Mercure Watford, WD25 8JH**

This event is open for booking on the CPPE

website, ref: 44409.

Dementia awareness training for GP, pharmacy and dental practice support staff

**Thursday 11 February 2016, 10.00am-2.30pm
Niland Conference Centre, 93 Elstree Road,
Bushey, WD23 4EE**

Booking information is available on the LPC website: <http://www.hertslpc.org.uk/our-events/dementia-awareness-training-for-gp-pharmacy-and-dental-practice-support-staff-7/>

Watch our for our annual LPC events planner that will be sent out to all pharmacies soon. Further information on all events and booking details, including timings, content and booking information are available on our website here: <http://www.hertslpc.org.uk/our-events/>.

Community Pharmacy Assurance Framework (CPAF)

Congratulation to 99% of pharmacies in Hertfordshire who completed CPAF by the deadline and the LPC would like to congratulate you on your hard work.

Further Information

The LPC regularly updates its website with news, information and important dates.

You can access information on your committee including what the LPC does including its strategic plan, meeting dates, newsletter publications and annual reports (<http://www.hertslpc.org.uk/about-us/>).

You can access commissioned service specifications and invoice forms from Public Health (<http://www.hertslpc.org.uk/public-health/commissioned-services/>) along with a growing Public Health resources and information section (<http://www.hertslpc.org.uk/pharmacy-resources/resources-and-information/>).

You can access information on your community pharmacy contract commissioned by NHS England (Hertfordshire and South Midlands Area Team) such as advanced services including information on

NHS flu vaccinations, MURs and NMS and essential services including controlled drugs information, audit requirements and Public Health (health promotion campaigns) (<http://www.hertslpc.org.uk/community-pharmacy-contract/>) along with contact details for NHS England Area Team and previous newsletters issued by them.

Information about information technology including progress on the rollout of EPS2, support resources for EPS implementation and issues and who to contact for smart-cards can be found here: <http://www.hertslpc.org.uk/information-technology/>.

The website includes key information on organisations in your area including CCGs and key information that will help you and your patients: <http://www.hertslpc.org.uk/your-area/>.

The LPC has created a webpage with an extensive list of resources detailing a number of organisations providing support for CPD. The webpage can be accessed here: <http://www.hertslpc.org.uk/pharmacy-resources/cpd-resources/>

Is there something missing from the website? Are there any improvements you would like to see. Let us know by emailing info@hertslpc.org.uk.

The screenshot shows the Hertfordshire LPC website homepage. At the top, there are links for 'About us', 'Community Contract', 'Public Health', 'Information Technology', 'Pharmacy Resources', 'Your Area', and 'Healthy Living (HLF)'. Below this is a banner for 'Antibiotic Awareness Public Health (Health promotion campaign)' with a link to 'View more news >'. The main content area features several news items:

- LATEST NEWS: 'LPC Hosts a Community Event in Watford' (with a photo of a stall), 'Watford MP Richard Hampton Visits Leavesden Pharmacy' (with a photo of a group), 'Think Pharmacy 30 September 2015' (with a photo of a group), 'Introduction of new arrangements to the Community Pharmacy Assurance Framework' (with a photo of a group), and 'The role of Hertfordshire Local Pharmaceutical Committee (LPC) in the local pharmaceutical community' (with a photo of a group).
- Below these are smaller news items: 'LPC recently participated in an exciting community event in Watford. This is a great opportunity to engage with the public' (with a photo of a stall), 'Watford MP Richard Hampton visits Leavesden Pharmacy' (with a photo of a group), 'Recent the Chair of Hertfordshire Local Pharmaceutical Committee (LPC) Richard Hampton to learn about the new...' (with a photo of a group), and 'The Next England Area Teams are responsible for monitoring community pharmacists compliance with the contractual framework. Each year as part...' (with a photo of a group).